



FieldInternational

Mission Statement

Our vision is to:

“Shape the future as a global provider of engineering products and services in the aerospace and defence markets, delivering on our promise to meet and exceed quality, performance and customer expectations.”

Business Policy

The goals of our business are:

- To maintain Customer satisfaction by fulfilling their requirements and exceeding expectations by providing the highest level of products and services as standard practice.
- Sustain an ongoing presence among leaders on both foreign and domestic markets in manufacturing for the Aerospace and Defence sectors.
- Establish and nurture long term relationships and partnerships with our Suppliers and Customers.
- Motivate and inspire our employee’s initiative and creativity in an environment of continuous development, self-responsibility, teamwork and effective leadership.
- Maintaining a shared quality vision and a focus on continual improvement of our products, processes and services.

Our Core Business Objectives are:

- Monitor Customer satisfaction through Customer Perception Questionnaires, (QP9a).
- Ensure Customer orders are delivered on time, (QP13).
- Manage Supplier development by measuring and monitoring on time delivery, product quality, price & support, sustained by visits and assessments, (QP11).
- Ensure Company profit is maintained at forecast levels by monitoring EBITDA on a quarterly basis.

Mark Booker

Group Managing Director

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