



**Field**International

## **Mission Statement**

Our vision is to:

***“Shape the future as a global provider of engineering products and services in the aerospace and defence markets, delivering on our promise to meet and exceed quality, performance and customer expectations.”***

## **Business Policy**

The goals of our business are:

- To exceed Customer satisfaction by maintaining the highest level of products and services offered to our Customers as standard practice.
- Sustain an ongoing presence among leaders on both foreign and domestic markets in manufacturing for the Aerospace and Defence sectors.
- Establish and nurture long term relationships and partnerships with our Suppliers and Customers.
- Motivate and inspire our employee’s initiative and creativity in an environment of continuous development, self-responsibility, teamwork and effective leadership.

Our Core Business Objectives are:

- Monitor Customer satisfaction through Customer Perception Questionnaires, (QP9a).
- Ensure Customer orders are delivered on time, (QP13).
- Manage Supplier development by measuring and monitoring on time delivery, product quality, price & support, sustained by visits and assessments, (QP11).
- Ensure Company profit is maintained at forecast levels by monitoring EBITDA on a quarterly basis.
- Manage our environmental footprint by reducing electricity consumption by 25% by June 2019.

Mark Booker

Group Managing Director

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